

**Request for refund from Travel Agent – Cease of operations of
Thomas Cook**

DATE:

FROM:

Cardholder Name / Surname:

Card No:

TO:

Alpha Bank Cyprus Ltd

Card Center

Alphacards@alphabank.com.cy

Dear Sir/ Madam

I would like to inform you that I bought the following travel ticket(s) from Travel Agent:

1. Travel Agent's Name:
2. Transaction (Booking) Date:
3. Transaction Amount:
4. Booking confirmation number:
5. Passenger's names:
6. Flight Number:
7. Date of Departure:

Following the announcement that Thomas Cook has ceased trading and all its scheduled flights have been cancelled, I request a full refund for the total amount paid for the above mentioned Booking / Itinerary which I hereby enclose.

Yours Sincerely,

Cardholder Signature