

**Request for refund [directly from Thomas Cook](#) – Cease of operations
of Thomas Cook**

DATE:

FROM:

Cardholder Name / Surname:

Card No:

TO:

Alpha Bank Cyprus Ltd

Card Center

Alphacards@alphabank.com.cy

Dear Sir/ Madam

I would like to inform you that I bought the following travel ticket(s) directly from Thomas Cook:

1. Transaction (Booking) Date:
2. Transaction Amount:
3. Booking confirmation number:
4. Passenger's names:
5. Flight Number:
6. Date of Departure:

Following the announcement that Thomas Cook has ceased trading and all its scheduled flights have been cancelled, I request a full refund for the total amount paid for the above mentioned Booking / Itinerary which I hereby enclose.

Yours Sincerely,

Cardholder Signature