

# Announcement

**The upgraded Alpha Express Banking offers even greater convenience and speed in your transactions.**

On **September 14, 2019**, the production of the Additional Security Code (ASC) from **Alpha Safe Access** or the **OTP device** will be removed and replaced by sending an Additional Security Code to your mobile phone free of charge, either via SMS or through the Viber application. Therefore, for transactions for which an ASC is required, a 6-digit One Time Password (OTP) will be sent to your mobile phone as an additional identification factor.

The new functionality will provide enhanced security for your transactions in accordance with European Union regulations and directives as well as regulatory and technical standards for safer customer identification. Along with the OTP, you will also be informed about transaction data, which will help to avoid errors.

In August 2019, you will receive instructions to activate this service before September 14, 2019 for reception of Additional Security Code messages in your subscription through Alpha Web Banking, Alpha Mobile Banking and / or Alpha API Banking.

For any clarifications and / or additional information, please contact: 8000-3333 (free local calls) and +357 22 888610 (international calls) or [esupport@alphabank.com.cy](mailto:esupport@alphabank.com.cy).