

The Charges Catalogue includes the normal fees that are currrently valid. The Charges Catalogue is reviewed at fixed intervals and is also available through our website www.alphabank.com.cy. If you would like any additional information on the fees and/or services offered by Alpha Bank which are not included in this catalogue, as well as the going interest rates of our products, please contact any Alpha Bank Branch.

| A/A | DESCRIPTION | FEES | COMMENTS |
|----------------------|---|---|---|
| CATEGORY | A: ACCOUNTS | • | • |
| 1 | Cash Deposit | | |
| 1.1 | Cash Deposit in Euro | | |
| | • Up to €5.000 | • 0,10% per transaction,Minimum €0.50, Maximum €4 | The first 2 cash deposits per month are free of charge. |
| 1.2 | Over €5.000 Deposits of foreign currency notes in Euro account | • 0,10% per transaction, Minimum €5, Maximum €7 1%, Minimum €5. Currency Exchange Fee is collected. | |
| 1.2 | Deposits of foreign currency notes in same foreign currency | | |
| 1.5 | account | 0,50 % | |
| 1.4 | Deposits of foreign currency notes in different foreign currency account | 0,50% Handling Fee is collected. | |
| 2 | Cash Withdrawal | | |
| 2.1 | Cash Withdrawal in Euro | | |
| 2.1.1 | Withdrawal from Euro account, including payment/ | | Alpha Bank's card transactions are excluded. |
| | purchase of cheque issued on Alpha Bank Cyprus Ltd | | |
| | • Up to €5.000 | • 0,10% per transaction, Minimum €1, Maximum €4 | |
| | Over €5.000 up to €50.000 Over €50.000 | 0,10% per transaction, Minimum €5, Maximum €7 0,10% per transaction, plus Bank's cost, among others, for | |
| | | transfer from cash transportation company and insurance | |
| | | cover. | |
| 2.1.2 | Withdrawal from foreign currency account | 0,50% Currency Exchange Fee is collected. | |
| 2.2 | Withdrawal of foreign currency notes | | |
| 2.2.1 | From Euro account | 0,50% Currency Exchange Fee is collected. | |
| 2.2.2 | From same foreign currency account | 0,50% | |
| 2.2.3 | From different foreign currency account | 0,50% Handling Fee is collected. | |
| | | ue and for amounts more than €50.000 the Same Day Value or | Next Working Day (depending on the time of the reques |
| for withdrawa 2.3 | I). Exchange/ Count / Withdrawal of coins | 1% Minimum €5. Free for amounts up to €50. | 1 |
| 3 | Time Deposits Accounts | | |
| 5 | Withdrawal before maturity date | 2% on the withdrawal amount for the remaining period | The charge should not exceed the total accrued interest. |
| | , , | 51 | |
| 4 | Notice Accounts | | |
| | Withdrawal without notice or before notice date | The charge for not providing Notice is: (Account Interest * Withdrawal Amount * Number of Days provided in the Notice | Each Notice is valid for 7 days after the declared withdrawal date. After the lapse of the 7 days, the non |
| | | Account Category) / 2 OR | executed Notice is cancelled and the account is charged |
| | | 5 days back value for 7-day notice Accounts | with non execution fee: €4. In case of partial withdrawal |
| | | 15 days back value for 30-day Notice accounts 45 days back value for 3 months notice accounts | on the Notice amount, if the amount is more than the 50% of the Notice amount then there is no fee charged. |
| | | | |
| 5 | Accounts Statements | | |
| 5.1 | Account Statement | Alpha Express Banking: Free of charge Branch Network: Free of charge | Free of charge for Savings Accounts connected with Alpha Bank Enter Youth Visa and Minor Accounts. |
| | | Mail/ Email/ Fax: | Alpha Bank Enter Youn visa and winor Accounts. |
| | | Individuals: €3 per page. Maximum €6 Organizational 62 per page. Maximum 620 | |
| 5.2 | Convert Account Statement for a newled prior to one upon | Organizations: €3 per page. Maximum: €30 Individuals: €5 per page. Maximum €50 | |
| 5.2 | Copy of Account Statement for a period prior to one year than the request date. | Organizations: €5 per page. Maximum €50 Organizations: €5 per page. Maximum: €200 | |
| 5.3 | Account Statement Service via SWIFT Message | The Bank charge is calculated on the basis of the posting | Applies for Legal Entities. |
| | | frequency, per account. | |
| | | Daily: €100 quarterly Weekly: €75 quarterly | |
| | | Monthly or longer time period: €50 quarterly | |
| 6 | Client Accounts | Charge 0.3% on the declared /real total credit turnover of the | The charge is collected upon account opening and at |
| | | account. Minimum €150, Maximum €1.000. | every annual review of the account. In case that the real |
| | | | total credit turnover exceeds the initial customer's declaration, the above charge will be collected on the |
| | | | difference, at every annual review of the account or earlier upon Bank's desicion. |
| | | | ounier apon Danke desision. |
| 7 | Accounts Maintenance Fees | | |
| 7.1 | Retail Sector Customers and Wholesale Sector Customers | | |
| 7.1.1 | Notice Accounts | €5 per account, semi annually | Minor Accounts: Free of charge. |
| 7.1.2 | Current Accounts with limit | Individuals and Small Organizations | |
| 1.1.2 | | 1% on the reviewed amount annually, | |
| | | Individuals: Minimum €16, Maximum €1.000 Small Organizations: Minimum £100, Maximum £1.000 | |
| | | • Small Organizations:Minimum €100, Maximum €1.000 | |
| | | SME Organizations and Corporate | |
| | | 0,5% - 1% on the reviewed amount annually, Maximum €5.000 | |
| | | | |
| 7.1.3 | Current Accounts without limit and Savings Accounts | Individuals: €4 per account. guarterly | Minor Accounts: Free of charge |
| 7.1.3 | Current Accounts without limit and Savings Accounts | Individuals: €4 per account, quarterly Organizations: €25 per account, quarterly | Minor Accounts: Free of charge |
| 7.1.3 | Current Accounts without limit and Savings Accounts Dormant Fee | | Minor Accounts: Free of charge The Dormant Fee is charged in addition of the Maintenance Fee. |



| A/A | DESCRIPTION | FEES | COMMENTS |
|---|---|---|---|
| 7.2 | International Sector Customers | | • |
| 7.2.1 | Account Maintenance Fee | Individuals: €50 per quarter or part there of, per customer Organizations: €150 per quarter or part there of, per customer | If at the end of the quarter, the Maintenance Fee will be successfully collected, then this fee will be received a later stage based on the availability of funds of the clients accounts. For Individuals: Discount 50% applies, provided that a least 5 incoming/ outgoing payments have been execut within the last quarter, and the fee has been collected successfully. Minor Accounts: Free of charge |
| 7.2.2 | Current Accounts with limit | Individuals:1% on the reviewed amount annually, Minimum €16, Maximum €1.000 Organizations:0,5% - 1% on the reviewed amount annually, Maximum €5.000 | |
| 7.2.3 | Dormant Fee | Individuals: €10 per month or part thereof, per account Organizations: €20 per month or part thereof, per account | The Dormant Fee is charged in addition of the Maintenance Fee. Minor Accounts: Free of charge |
| 7.2.4 | Business Relationship Assessment Fee | • Organizations: €300 per customer | The fee is paid in advance. Upon account opening, Maintenance Fees are waive for maximum upto two quarters of operation. If the request is rejected, the fee is not refunded. |
| 7.2.5 | Low Activity Fee | • Organizations: €150 per customer, per quarter | Applies to Deposit Accounts with low activity (8 or less transactions of incoming / outgoing payments, internal transfers and card transactions), within the previous quarter. |
| | | | |
| TEGORY | B: CHEQUES | | |
| 1 | Issue of Cheque Book | €20 per cheque book | |
| 2 | Issue of special cheque book | Printing Cost + Stamps + Supervision cost | |
| 3 | Presentation of cheque at other Bank's Cash Register | €40 per cheque | |
| 4 | Deposit of cheques | | |
| 4.1 | To same currency account | €0,30 per cheque | The first cheque deposit of the month is free of charge |
| | | | |
| 4.2 | To different currency account | Foreign Cheques Fee: 0,25% Minimum. €5, Maximum €170 plus Stamps (per cheque) Currency Exchange Fee is collected. | |
| 5 | Deposit of other Banks' Bank Draft and / or Government cheques with Zero Float | Individuals and Small Companies: Amounts up to €2.000: 0,25% Minimum €1 per cheque Amounts over €2.000: Deposit of cheques with zero float is not allowed. <u>Organizations:</u> Amounts up to €10.000: 0,25% Min. €1 per cheque Amounts over €10.000: Deposit of cheques zero float is not allowed. | |
| 6 | Deposit of other Banks' Bank Draft and / or Government cheques with Zero Float is allowed for: • Opening / Renewal of Fixed Deposit account • Payment of a loan installment • Settlement of Ioan (applies for Bank Drafts only) | Free of charge | |
| 7 | Return of cheque from other Bank, deposited to our customer's account and returned unpaid - regardless of the reason | €5 per cheque | |
| | | | |
| 8 | Stop payment of cheque | €10 per cheque. Maximum €50 in case of whole cheque book | |
| | | or series of cheques | |
| 9 | Arrangement for payment of a cheque presented with no available funds in the account | or series of cheques €2 per cheque + V.A.T. | |
| 9 10 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) | or series of cheques €2 per cheque + V.A.T. €40 per cheque | |
| 9 | Arrangement for payment of a cheque presented with no available funds in the account | or series of cheques €2 per cheque + V.A.T. €40 per cheque | |
| 9 10 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) | or series of cheques €2 per cheque + V.A.T. €40 per cheque | |
| 9 10 11 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason | or series of cheques €2 per cheque + V.A.T. €40 per cheque | |
| 9 10 11 12 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque | |
| 9 10 11 12 12.1 12.2 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value | |
| 9 10 11 12 12.1 12.2 13 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. Interest Value Date (Cash & Cheques) | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value | |
| 9 10 11 12 12.1 12.2 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value | |
| 9 10 11 12 12.1 12.2 13 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. Interest Value Date (Cash & Cheques) Cash Deposit | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value 4 working days including deposit date | |
| 9 10 11 12 12.1 12.2 13 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. Interest Value Date (Cash & Cheques) Cash Deposit • In Euro | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value 4 working days including deposit date Same Day Value | |
| 9 10 11 12 12.1 12.2 13 13.1 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. Interest Value Date (Cash & Cheques) Cash Deposit • In Euro • For Other Currencies | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque Same Day Value 4 working days including deposit date Same Day Value | |
| 9 10 11 12 12.1 12.2 13 13.1 | Arrangement for payment of a cheque presented with no available funds in the account Cheque return (insufficient funds) Return of cheque from other Bank, due to technical reason Availability Value Date for cheques Alpha Bank Cyprus cheques Other Bank's member of C.C.H. Interest Value Date (Cash & Cheques) Cash Deposit • In Euro • For Other Currencies Cheques | or series of cheques €2 per cheque + V.A.T. €40 per cheque €5 per cheque €5 per cheque 4 working days including deposit date Same Day Value 4 working days | |



| A/A | DESCRIPTION | FEES | COMMENTS |
|----------|--|--|---|
| CATEGORY | C: FUND TRANSFERS | · | |
| 1 | Currency Exchange Fee | 0,6%, Minimum €7, Maximum €500 | Transaction involves conversion from / to Euro |
| 2 | Handling Fee | 0,2%, Minimum €7, Maximum €500 | Transaction involves conversion between two foreign |
| 2 | | | currencies or Handling Fee is defined in Fees Column. |
| 2 | Internal Transfers | | |
| 3 | | | |
| 3.1 | Transfers within the Bank | Accounts in local currency: €3 Accounts in foreign currency: Currency Exchange Fee | Currency Exchange Fee is collected from the ordering cutomer. |
| <u> </u> | | | Value Date:Same Working day. |
| 4 | Bank Drafts Fees | | |
| 4.1 | Issue of Bank Draft in local currency drawn on Alpha Bank Cyprus Ltd | 0,15% Minimum €5, Maximum €20 plus stamps | |
| 4.2 | Cancellation of Bank Draft drawn on Alpha Bank Cyprus Ltd | € 4 | |
| 4.3 | Issue of Bank Draft drawn on other correspondent Bank | Handling Fee: Minimum €10, Maximum €500 OR Currency Exchange Fee: Minimum €10 plus stamps | |
| 4.4 | Cancellation of Bank Draft drawn on other correspondent Bank | €4 + SWIFT Fee €20 + Correspondent Bank Fees (€40/£30/\$40) | |
| 5 | Local Bills for Collection | 0,25% per bill. Minimum €17 | Bank's real expenses are charged accordingly |
| 6 | Payroll | Bills returned unpaid €8 per bill | |
| 6.1 | Personnel payroll executed electronically | According to the terms and conditions of the bilateral | Only for instructions executed electronically. |
| 0.1 | | agreement signed with the company / organization. Plus Currency Exchange Fee, where applicable. | |
| 7 | Credit Transfers Various Fees | | |
| 7.1 | Order Confirmation/Trace | €60 per order | |
| 7.2 | Order Amendment | €60 per order | |
| 7.3 | Order Cancellation / Rejection | €30 per order + Correspondent Bank Fees (if applicable) | |
| 7.4 | Processing of Outgoing Order with No or Incorrect IBAN | € 30 | Applies for countries that adopted IBAN. |
| 7.5 | Rejection / Return of Outgoing Order by other Correspondent Bank | Incoming Credit Transfer Fees (see Fees Category 9) + Correspondent Fees | |
| 7.6 | Rejection/ Return of Incoming Credit Transfer | € 40 | |
| 7.7 | Return of Incoming Credit Transfer following Ordering | € 40 | |
| = 0 | Institution request | | |
| 7.8 | Handling of Correspondent Bank Instructions | €6 + Correspondent Bank Fees (if applicable) | F |
| 7.9 | SWIFT Message Fee | €20 per message | Fee not included in any of other fee categories of section 7 |
| 8 | Outgoing Credit Transfer | • | |
| 8.1 | Processing Fee | | |
| 8.1.1 | In Euro and towards EU (European Union including Cyprus) / EEA (European Economic Area) countries | | |
| | • Up to €1.000 | €6 | |
| | • Over €1.000 up to €5.000 | €10 | |
| | Over €5.000 up to €10.000 Over €10.000 up to €30.000 | €12 €15 | Value Date: For Credit Transfers in Euro and towards EU / EEA |
| | • Over €30.000 up to €50.000 | €20 | countries: + 1 working day |
| | • Over €50.000 | €25 Plus Currency Exchange Fee Or Handling Fee for amounts | For Credit Transfers either in any Foreign Currency of towards countries outside EU / EEA: + 2 working days |
| | | over €50.000 | |
| 8.1.2 | In foreing currency and towards EU/ EEA countries | | 1 |
| | • Up to €1.000 | €6 | Charges Allocation: |
| | • Over €1.000 up to €5.000 | €10 €12 | - Credit Transfers in any Currency and towards EU / EE |
| | Over €5.000 up to €10.000 Over €10.000 up to €30.000 | €12 €15 | countries are executed with Charges Details:"SHA" |
| | • Over €30.000 up to €50.000 | €20 | |
| | •Over €50.000 | €25 Dive Commence Freehender Free Or Hendling Free for emerged | |
| | | Plus Currency Exchange Fee Or Handling Fee for amounts over €1.000 | |
| 8.1.3 | In any currency and towards countries outside EU/ EEA | | 1 |
| | • Up to €1.000 | €25 | |
| | • Over €1.000 | €25 | |
| | | Plus Currency Exchange Fee Or Handling Fee for amounts over €1.000 | |
| 8.2 | Value Date Fee | | |
| 8.2.1 | Credit Transfers with Same Value Date as Execution Date | 0,05% Minimum €12, Maximum €250 | 1. Value Date Fee is charged in addition of the Processing Fee (see Fees Category 8.1) |
| | | | |
| 8.2.2 | Credit Transfers with Next Value Date following Execution Date | 0,03% Minimum €8, Maximum €250 | Value Date Fee is charged for Credit Transfers executed with Value Date other than the default one (se |



| A/A | DESCRIPTION | FEES | COMMENTS |
|---------|---|--|--|
| 8.3 | 'Full Amount to Beneficiary" Service Fee | | |
| 8.3.1 | Credit Transfers in Euro through Alpha Bank SA | | |
| | In favor of customers of Alpha Bank SA or other Banks of Alpha Bank Group In favor of customers of other Greek Banks in Greece | | |
| | Up to €50.000 Over €50.000 | €10 €20 | |
| 8.3.2 | Credit Transfers in Euro through other Correspondent Banks | | "Full Amount to Beneficiary" Service Fee is charged addition of the Processing Fee (see Fees Category 8 2. "Full Amount to Beneficiary" Service Fee is charged |
| | Up to €10.000 • To countries through European Union or European Economic Area | €18 | for Credit Transfers executed with Charges Details:"OUF |
| | To countries outside European Union or European Economic Area Over €10.000 up to €50.000 | €25 €40 | |
| | Over €50.000 | €60 | |
| 8.3.3 | Credit Transfers in USD | \$25 | |
| 8.3.4 | Credit Transfers in GBP | £30 | |
| 8.4 | Correspondent Bank Fee for Credit Transfers in RON/BGN | € 10 | Correspondent Bank Fee for Credit Transfers in RON/BGN is charged in addition of the Processing Fee (see Fees Category 8.1) |
| 9 | Incoming Credit Transfers Payable to Alpha Bank Cyprus Ltd customers | | |
| 9.1 | Processing Fee | | |
| 9.1.1 | Credit Trasfers In Euro, payable to Euro accounts | | |
| 9.1.1.1 | Charges Details SHA / BEN <u>For Individuals;</u> • Up to €2.000 • Over €2.000 up to €5.000 • Over €3.000 up to €10.000 • Over €10.000 up to €30.000 • Over €30.000 up to €50.000 • Over €50.000 | €0 €2 €5 €12 €20 €30 | |
| | For Organizations: · Up to €2.000 · Over €2.000 up to €5.000 · Over €5.000 up to €10.000 · Over €10.000 up to €30.000 · Over €30.000 up to €50.000 · Over €50.000 | €2 €3 €5 €12 €20 €30 | |
| 9.1.1.2 | Charges Details OUR Up to €2.000 Over €2.000 up to €50.000 | €15 €30 | Credit with Same Day Value |
| 9.1.2 | Over €50.000 Credit Transfers in any foreign currency, payable to same | €45 | |
| 9.1.2.1 | foreign currency accounts Charges Details SHA / BEN | Fees of Category 9.1.1 | 4 |
| 9.1.2.1 | Charges Details:OUR | Fees of Category 9.1.1 Fees of Category 9.1.2 | 4 |
| 9.1.3 | Credit Transfers in any foreign currency, payable to different foreign currency accounts | | |
| 9.1.3.1 | Charges Details SHA / BEN | Fees of Category 9.1.1 | 1 |
| 9.1.3.2 | Charges Details:OUR | Fees of Category 9.1.2 | 1 |
| 9.1.4 | Credit Transfers in Euro, payable to any foreign currency accounts or Credit Transfers in any foreign currency, payable to Euro accounts | I | |
| 9.1.4.1 | Charges Details SHA / BEN | Fees of Category 9.1.1 Plus Currency Exchange Fee | |
| 9.1.4.2 | Charges Details:OUR | Fees of Category 9.1.2 Plus Currency Exchange Fee | |

- Incoming Credit Transfers where the Payer (Ordering) is established in EU /EEA or which are denominated in an EU/EEA currency, subject to Cyprus Law for Provision and Use of Payment Services and Access to the Payment Systems of 2018:

1. With "Details of Charges (OUR)": Any processing fee as well any currency exchange / handling fee, are requested from the Sending bank (Sender) or where the Sending bank holds a Vostro account with the Bank, are charged directly to this account. 2. With "Details of Charges (SHA/BEN): Any processing fee as well any currency exchange / handling fee, are borne by the Payee (Beneficiary) and are deducted from the payment amount. 2. With "Details of Charges (SHA/BEN): Any processing fee as well any currency exchange / handling fee, are borne by the Payee (Beneficiary) and are deducted from the payment amount. - Incoming Credit Transfers where the Payer (Ordering) is established outside EU /EEA or which are denominated in a non EU/EEA currency, not subject Cyprus Law for Provision and Use of Payment Services and Access to the Payment Systems of 2018: - With "Details of Charges (OLP)"

1. With "Details of Charges (OUR)": Any processing fee is requested from the Sending bank (Sender) or where the Sending bank holds a Vostro account with the Bank, are charged directly to this account. Any Currency exchange/ handling fee are borne by the Payee (Beneficiary) and are deducted from the payment amount. 2. With "Details of Charges (SHA/BEN)": Any processing fee as well any currency exchange / handling fee, are borne by the Payee (Beneficiary) and are deducted from the payment by the Payee (Beneficiary) and are deducted from the payment amount.

| 10 | Forward Contracts (Buy / Sell) | | |
|------|--------------------------------|----------------------------------|----------------------------|
| 10.1 | • USD, GBP | 0.10% Plus Currency Exchange Fee | Upon signing the contract. |
| 10.2 | Other Currencies | 0.25% Plus Currency Exchange Fee | |
| | | | |



CHARGES CATALOGUE FFFS COMMENTS Δ/Δ DESCRIPTION CATEGORY D: CREDIT FACILITIES 0.25% Minimum €5 per bill Local Bills Discounted Bank's Real Expenses are charged accordingly. 2 Documentation Fees 2.1 For Individuals and Small Companies: €30 Up to €5.000 Over €5.000 up to €20.000 Over €20.000 up to €50.000 €40 €50 Overr €50.000 €75 For Organizations: 2.2 For SME Organizations: €100 per application For Corporate: €200 per application 3 Arrangement Fees 0,1% Minimum €50, Maximum €1.000 Based on the documents and the volume of work 4 Valuations / Revaluations / Observation of Work in Valuation Cost + VAT (based on Valuers Invoice) Progress Overdue Interest for Loans and Overdaft account 1,75% 5 Calculated on Amount in Arrear / Amount in Excess on Loans and Overdraft accounts 0.15% 6 Overdue Interest for Credit Cards Calculated on Amount in Arrear on Credit Cards CATEGORY E: LETTERS OF GUARANTEE Letters of Guarantee (L/G's) Issuance Commission 0,15% per month or part thereof. Minimum 0,45% or €30 Paid in advance for the entire duration of the L/G. 1.1 whichever is greater Extension Commission 0,15% per month or part thereof, Minimum €20 1.2 1.3 Cancellation Commission € 20 14 Amendment Commission €20 per amendment 15 Approval for Amendment of wording of L/G's € 100 1.6 Claim Fee € 40 2 Advice Guarantees (Transferable abroad without any responsibility on our behalf) € 50 2.1 Advice Commission € 30 2.2 Delivery Expencses Amendment Commission €20 per amendment 2.3 SWIFT charges 2.4 € 20 Notes Guarantees granted for periods less than three months may be extended up to three months from their issue date. Amendment Commission applies. The Extention Commission is charged only once per period, regardless of the number of extensions that expire during the period the Commission has been paid. 3. Increase in the amount imply additional commission depending on the amount of increase. . For Letters of Guarantees in favour of beneficiaries abroad, correnspondent Bank commission applies 5. For L/G's in foreign currency the commission is calculated in euro based on the Exchange Rate on the day the commission is received, or customer's account is charged. Shipping Guarantees 3 3.1 Issuance Commission € 50 Notes: 1. If the Bank does not receive the doc's then €8,50 additional commission is collected. There is a fixed charged of €8,50 for the transfer of documentary bills CATEGORY F: IMPORTS SWIFT Import Credits €25 per message 1.1 1.2 Othe €20 per message 2 Import Credits 2.1 Opening Commission 0,20% per month or part thereof. Minimum 0,60% Minimum £50 2.2 0.20% for each additional month or part thereof Extension Commission 2.3 Amendment Commission €30 per amendment 0.60% for the first 3 months, Minimum €50. Subsequently 2.4 Acceptance Commission 0,20% per month or part thereof for the period stated on the redit (plus stamps) 2.5 Correspondent Charges If the charges are not for the Beneficiary's account then the customer is charged 0,6%, Minimum €10 2.6 Currency Exchange Fee If the Credit is confirmed by Alpha Bank.

Notes:

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2.9

1. Opening and Extenstion Commission (where applicable) is charged regardles of the execution of the import credit.

2. Import Credits granted for periods less than three months may be extended up to three months from their issue date. Amendment Commission applies.

€ 80

3. Bank's Real expenses will be charged accordingly.

Discrepant Documents

Confirmation Commission

Handling Fee

4. The increases will bear additional Opening Commission that will be charged proportionally.

5. Revolving Import Credits or any similar commitment by Alpha Bank for payments of the import documents during their presentation should bear Expiration Date.

0.25% Minimum €10

0.20% for 3 months, Minimum €50

This commitment involves additional Opening Commission that is charged proportionally at each withdrawal from the opening date to expiration date.

If Currency Exchange Fee does not apply.



| A/A | DESCRIPTION | FEES | COMMENTS |
|----------------|---|--|--|
| 3 | Placing Goods in Bonded | | COMMENTS |
| 3.1 | Goods in Bonded | 0,05% Minimum: €35, Maximum: €85 | Once off payment |
| | | | |
| 3.2 | Inspection of Goods in Bonded | €20 per hour. Minimum €20 | |
| 3.3 | Release of Goods | 0,025% for 3 months or part thereof, from the date of placing the goods in bonded until each release date. Minimum €20 | |
| | | per release. | |
| 4 | Inward Foreign Bills For Collection | · | · |
| 4.1 | Clean Bills | Currency Exchange Fee | |
| | | If Currency Exchange Fee does not apply, Handling Fee is collected: 0,25% Minimum €3,50, | |
| | | Maximum €250 | |
| | | Commission: 0,2%, Minimum: €20, Maximum: €85 | |
| | | Acceptance Commission: €10 | |
| | | Protest Expenses: Minimum €35 | |
| 1.0 | Descussion of the | Cancellation Expenses: €10 | |
| 4.2 | Documentary Bills | Currency Exchange Fee If Currency Exchange Fee does not apply Handling Fee is | |
| | | collected: 0,25% Minimum €10, Maximum €500 | |
| | | Commission: 0.2% Commission: 620 Maximum: 685 | |
| | | Commission: 0,2%, Commission: €20, Maximum: €85 Acceptance Commission: €20 | |
| | | Protest Expenses: Minimum €35 | |
| | | Cancellation Expenses: €10 | |
| 4.3 | Avalization of Documents | 0,15% per month or part thereof. Minimum 0,45% ή €17 | |
| | | whichever is greater. | |
| 4.4 | Local Bills of Collection | | 1 |
| 4.4.1 | Local Bills of Collection | 0,25% Minimum €5 per bill | |
| | Bills returned unpaid | €5 per bill | |
| Note: Notice | of payment of Local Bill of Collection: €2 per notice | | |
| | | | |
| | | | |
| CATEGORY | G: EXPORTS | | |
| 1 | Export Credits | | |
| | | 0.40/ Minimum CEO, Maximum C400 | 1 |
| 1.1 | Advice Commission | 0,1% Minimum: €50, Maximum: €100 | |
| 1.2 | Confirmation Commission | 0,2% per 3 months period. Minimum: €100 | Includes Announcement Commission |
| 1.3 | Execution Commission | € 60 | |
| 1.4 | Ammendment / Cancellation Commission | € 30 | |
| 1.5 | Transfer to Other Beneficiary Commission | 0,15% per month or part thereof. Minimum 0,45%, Minimum | |
| 1.6 | Discrepant Documents | €50 € 80 | |
| Notes: | | | |
| 1. The charge | | iciary's account. On instances, where the charges are in favour | r of the issuing Bank then |
| | ent charges apply. eal expenses will be charged accordingly. | | |
| | ort Credit needs confirmation, the increases will bear additional | commission proportional to the increase. | |
| 2 | Negotiation Payments under Export Credits | | |
| 2.1 | Currency Exchange Fee | 0,6%, Minimum €10 | Per negotiation. |
| | | 0.05% Minimum 640 | |
| 2.2 | Handling Fee (If Currency Exchange Fee does not apply) | 0,25% Minimum: €10 | Only if the charges are in favour of the Beneficiary. If it is for the issuing Bank then Correspondent Charges apply. |
| | | | |
| 2.3 | Negotiation Commission | 0,2% Minimum: €50, Maximum: €150 | |
| 2.4 | Acceptance Commission | 0,2% per 3 months or part thereof. Minimum: €20 | If the credit is confirmed by Alpha Bank. |
| 2.5 | Interest | The common lending rate applies from the negotiation date | |
| 2.6 | Assignment of proceeds | until the day the account is charged. € 50 | |
| 2.0 | Assignment of proceeds | e 30 | |
| 3 | Outward Foreign Bills for Collection | | |
| 3.1 | Clean Bills | Foreign Cheques Fee: 0,25% Minimum €5 | Currency Exchange Fee Or Handling Fee, accordingly. |
| | | Maximum €170 | |
| | | Bank's real expenses (i.e.SWIFT message, Courier services). Cancellation Expenses: €10 | |
| 3.2 | Documentary Bills | Currency Exchange Fee Or Handling Fee: 0,25% Minimum | If Currency Exchange Fee is not applicable. |
| | | €10, Maximum €500 | |
| | | Commission: 0,2%, Minimum: €20, Maximum: €85 | |
| | | Cancellation Expenses: €10 Ammendment Expenses: €10 | |
| Note: If the C | Correspondent Charges are not charged to the recipient, they a | | ł |
| | | | |
| | | | |
| | | | |
| CATEGORY | H: BANK'S CARDS | | |
| 1 | Annual Fee for Dedit Cards | | |
| 1.1 | Alpha Bank Enter Mastercard | Free of charge | |
| 1.2 | Alpha Bank Enter Mastercard (Youth) | Free of charge | 1 |
| 1.2 | Alpha Bank Business Mastercard | € 30 | Valid per card holder, not per company. |
| 1.3 | nipria Darik Dusiness Masterdalu | | ימוים אסו טמוט חטוטסו, חטו אסו טטוואלווא. |



| A/A | DESCRIPTION | FEES | COMMENTS | | | | |
|---|---|---|--|--|--|--|--|
| 1.4 | Alpha Bank Gold Mastercard EUR | | | | | | |
| | Main: Additional Card: | € 50 € 50 | | | | | |
| 1.5 | Gold Alpha Bank Visa USD | | | | | | |
| | • Main: | \$60 | | | | | |
| | Additional Card: | \$60 | | | | | |
| 1.6 | Silver Alpha Bank Visa USD • Main: | \$30 | | | | | |
| | Additional Card: | \$20 | | | | | |
| 2 | Annual Fee for Credit Cards | · | | | | | |
| 2.1 | Silver Alpha Bank Visa in Euro | | | | | | |
| | • Main: | € 15 | | | | | |
| 2.2 | Additional Card: Gold Alpha Bank Visa in Euro | € 10 | | | | | |
| 2.2 | • Main: | € 40 | | | | | |
| | Additional Card: | € 20 | | | | | |
| 2.3 | Alpha Bank CASHBACK MasterCard • Main: | € 15 | | | | | |
| | Additional Card: | € 10 | | | | | |
| 2.4 | Aegean Alpha Bank VISA | | | | | | |
| | • Main: | € 50 | | | | | |
| | Additional Card: Other Charges for Bankle Cards | € 20 | | | | | |
| 3 | Other Charges for Bank's Cards | | | | | | |
| 3.1 | Re-issue of Credit / Debit Card | €10 / \$15 | Applies for all Alpha Bank cards | | | | |
| 3.2 | Re-issue of PIN | €10 / \$15 | As per customer's instructions | | | | |
| 3.3 | Reprint of Statement | €3.50 | | | | | |
| 3.4 | Request for copy of transaction voucher/ Transaction | €2.50 per transaction | | | | | |
| 4 | Chargeback Administration Fees | | | | | | |
| 4.1 | Administration Fees on Card Transactions | 2,70% | | | | | |
| 7.1 | Applies for all transactions except those made in Euro and | 2,1070 | | | | | |
| | Swedish Krona | | | | | | |
| | NOTE | | | | | | |
| | | ansaction amount is converted to Euro by Visa Inc. or Mastercard inter | When a card transaction is made in a currency besides Euro, the transaction amount is converted to Euro by Visa Inc. or Mastercard international, using the relevant exchange rate in effect on the day the transaction is processed by the relevant Organization. | | | | |
| | When a card transaction is made in a currency besides Euro, the transaction is processed by the relevant Organization. | | | | | | |
| | When a card transaction is made in a currency besides Euro, the tra transaction is processed by the relevant Organization. In the case where the cardholder's account is not in Euro, the Bank | ansaction amount is converted to Euro by Visa Inc. or Mastercard inter converts the card transaction amount to the currency of the account, t | | | | | |
| | When a card transaction is made in a currency besides Euro, the tra transaction is processed by the relevant Organization. In the case where the cardholder's account is not in Euro, the Bank transaction is posted in the cardholder's account. | | using the exchange rate as defined by the Bank on the date the | | | | |
| | When a card transaction is made in a currency besides Euro, the tra transaction is processed by the relevant Organization. In the case where the cardholder's account is not in Euro, the Bank transaction is posted in the cardholder's account. Administration Fees, 2.70% on the transaction amount, are charged | converts the card transaction amount to the currency of the account, $\boldsymbol{\boldsymbol{\kappa}}$ | using the exchange rate as defined by the Bank on the date the | | | | |
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| A/A | DESCRIPTION | FEES | COMMENTS |
|--|---|--|--|
| 3 | Utility Bill Payments | | |
| 3.1 | Over the Counter | €2 + V.A.T. per account | |
| 3.2 | Direct Debit | Free of charge | |
| 4 | Payment Orders (Standing Orders) | , i i i i i i i i i i i i i i i i i i i | |
| 4.1 | Opening or Amendment of a Standing Order | €5 per order | |
| | | | |
| 4.2 | Manual Execution of a Payment Order | €5 at the execution of the order | |
| 5 | Searches | | |
| 5.1 | At the Registrar of Companies | €15 per search | |
| 5.2 | At overseas Credit Bureaux / Agencies | Individuals: €35 per search | |
| | | Organizations: €70 per search | |
| 5.3 | At Land Registry Office | According to the Land Registry Office Fees | |
| 6 | Postages | · | |
| 6.1 | Envelope within Cyprus | €2 | |
| | - | €4 (express and/ or registered) | |
| 6.2 | Envelope outside Cyprus | €5 €10 (expressand/ or registered) | |
| 6.3 | Package with Courier service | € 35 | The charge is per customer. |
| 7 | Information from Archives | | |
| 7.1 | After Search at Current Archive | Minimum €10 | |
| | | | |
| 7.2 | After Search at Permanent Archive | Minimum €20 | |
| 8 | Cancellation of a Payment Transaction | € 20 | |
| 9 | Advice for non Execution of a Payment Transaction due to | €5 | |
| 10 | customer's fault Execution of customer's instructions received by mail or | €10 per instruction | The charge applies to cases where telephone |
| | other way. | | confirmation is required in order to confirm the |
| | | | autheniticity of the instruction. |
| 11 | Payments through JCC SMART | €2 + V.A.T. per account | Payments to Government Authorities: Free of charge |
| 12 | Test Key Codes | Individual's Accounts: €40 semi annually | |
| 13 | Returned Mail | Organization's Accounts: €100 semi annually €10 for every returned mail | |
| | | Minimum €50, Maximum €150 plus any real expenses | |
| 14 | Logal Opinion from internal / external lawyor | | |
| 14 | Legal Opinion from internal / external lawyer | | |
| 14 15 | Legal Opinion from internal / external lawyer Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 | |
| 15 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) | For International Sector Customers €50 per customer, for every change of individual/ | |
| 15 EGORY | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 | |
| 15 EGORY 1 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 | |
| 15 EGORY 1 2 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge | |
| 15 EGORY 1 2 3 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge Free of charge | |
| 15 EGORY 1 2 3 4 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge Free of charge Free of charge Free of charge | I oppliedele Currency Sychoore Eco is collected |
| 15 GORY 1 2 3 4 5 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge Free of charge Free of charge Free of charge Free of charge Free of charge | If applicable, Currency Exchange Fee is collected. |
| 15 EGORY 1 2 3 4 5 6 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge | If applicable, Currency Exchange Fee is collected. |
| 15 GORY 1 2 3 4 5 6 7 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro |
| 15 EGORY 1 2 3 4 5 6 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge Free of charge | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign |
| 15 GORY 1 2 3 4 5 6 7 8 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro |
| 15 EGORY 1 2 3 4 5 6 7 8 9 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee Outgoing Credit Transfer | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign |
| 15 EGORY 1 2 3 4 5 6 7 8 9 9.1 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee Outgoing Credit Transfer Processing Fee | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 0,2%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign |
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| 15 EGORY 1 2 3 4 5 6 7 8 9 9.1 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee Outgoing Credit Transfer Processing Fee In Euro and towards EU (European Union including Cyprus) / EEA (European Economic Area) countries | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 0,2%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign currencies or where it is defined as "Handling Fee". |
| 15 EGORY 1 2 3 4 5 6 7 8 9 9.1 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee Outgoing Credit Transfer Processing Fee In Euro and towards EU (European Union including Cyprus) | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge O,6%, Minimum €7, Maximum €500 0,2%, Minimum €7, Maximum €500 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign currencies or where it is defined as "Handling Fee". |
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| 15 EGORY 1 2 3 4 5 6 7 8 9 9.1 | Change of Ownership Structure (Directors/Secretary/ Signatory/ Registered Shareholder) J: ALPHA EXPRESS BANKING Balances Overview Accounts/ Cards Account Statement Electronic Cheque Image Electronic Cheque Image Electronic E-Voucher (E-Voucher) Transfer Between Own Accounts Transfer To Other Alpha Bank Client Currency Exchange Fee Handling Fee Outgoing Credit Transfer Processing Fee In Euro and towards EU (European Union including Cyprus) / EEA (European Economic Area) countries • Up to €1.000 • Over €1.000 up to €10.000 | For International Sector Customers €50 per customer, for every change of individual/ organization, Minimum €100, Maximum €300 Free of charge 0,6%, Minimum €7, Maximum €500 0,2%, Minimum €7, Maximum €500 €3 €3 €5 €22 | If applicable, Currency Exchange Fee is collected. The transaction involves conversion from / to Euro The Transaction involves conversion of two foreign currencies or where it is defined as "Handling Fee". • <u>Value Date:</u> – For Credit Transfers in Euro and towards EU / EEA countries: + 1 working day – For Credit Transfers either in any Foreign Currence |
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| A/A | DESCRIPTION | FEES | COMMENTS |
|--------------|--|---------------------------------|--|
| 9.2 | Value Date Fee | | |
| 9.2.1 | Credit Transfers with Same Value Date as Execution Date | 0,05% Minimum €12, Maximum €250 | 1. Value Date Fee is charged in addition of the Processing Fee (see 9.1 Processing Fee). |
| 9.2.2 | Credit Transfers with Next Value Date following Execution Date | 0,03% Minimum €8, Maximum €250 | 2. Value Date Fee is charged for Credit Transfers executed with Value Date other than the default one (see Notes of Category C.Funds Transfer 9.1) |
| 9.3 | 'Full Amount to Beneficiary" Service Fee | | · |
| 9.3.1 | Credit Transfers in Euro through Alpha Bank SA | | |
| | In favor of customers of Alpha Bank SA or other Banks of Alpha Bank Group In favor of customers of other Greek Banks in Greece Up to €50.000 Over €50.000 | Free of charge €10 €20 | 1. "Full Amount to Beneficiary" Service Fee is charged on addition of the Processing Fee (see 9.1 Processing Fee). |
| 9.3.2 | Credit Transfers in Euro through through other Correspondent Banks Up to €10.000 • To countries through European Union or European Economic Area • To countries outside European Union or European Economic Area Over €10.000 up to €50.000 Over €50.000 | €18 €25 €40 €60 | "Full Amount to Beneficiary" Service Fee is charged for Credit Transfers executed with Charges Details: "Our". |
| 9.3.3 | Credit Transfers in USD | \$25 | |
| 9.3.4 9.4 | Credit Transfers in GBP Correspondent Bank Fee for Credit Transfers in RON/BGN | £30 € 10 | |
| 10 | Cheque Stop Payment | Free of charge | |
| 11 | Cheque Book Order | € 10 | |
| 12 | Set up of Standing Order | Free of charge | |
| 13 | Statement Reordering | Free of charge | |
| 14 | Utility Payments | Free of charge | |
| 15 | Software Token (Alpha Safe Access) | € 10 | The charge is collected only at the first issue. |
| 16 | Hardware Token | €15 per device | |
| 17 | Replacement of Token | €15 per device | |
| 18 | PIN Reissue | €10 per instruction | |