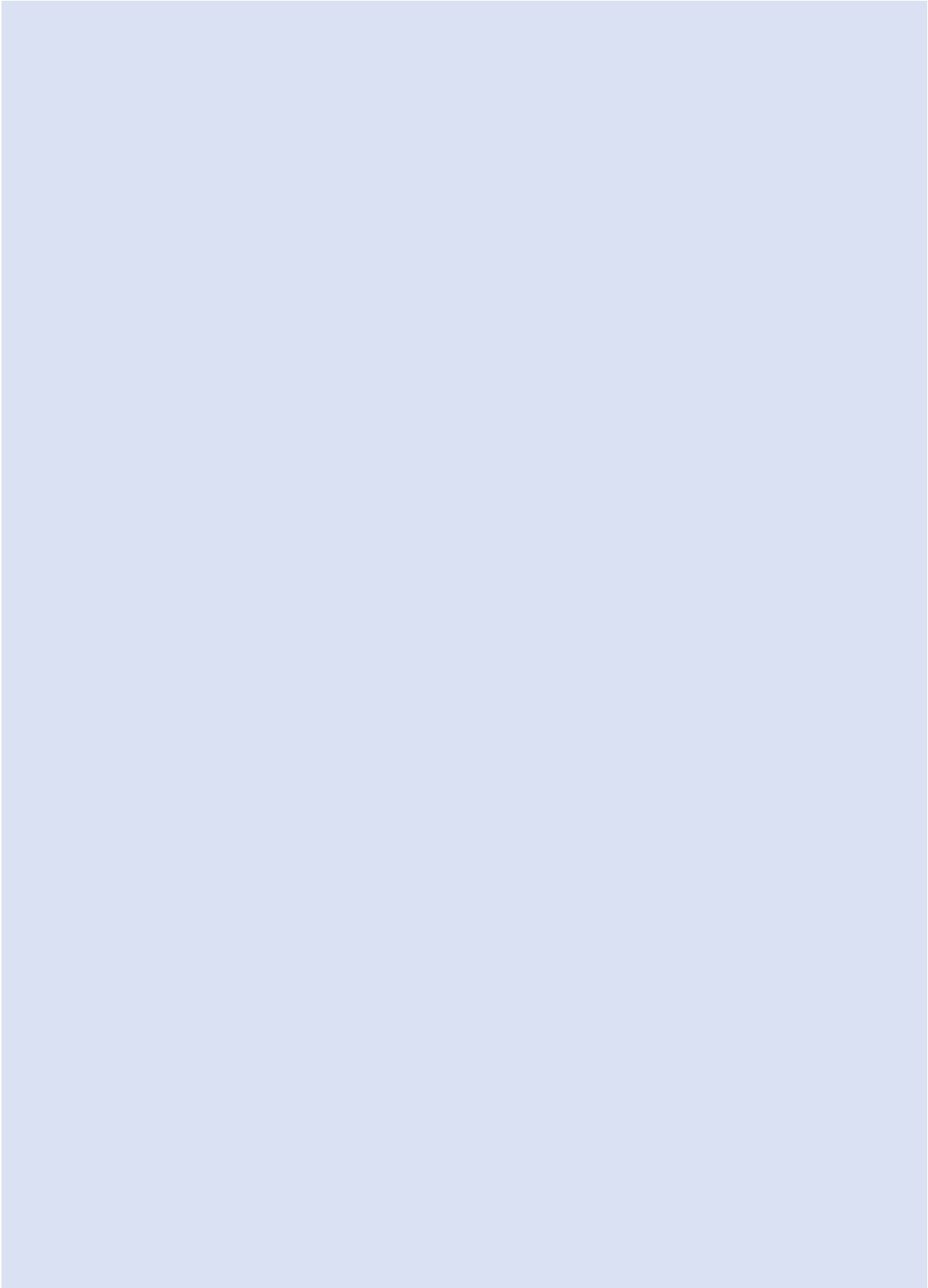


CHARGES CATALOGUE

Individuals

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CHARGES CATALOGUE

S/N	BRANCH NETWORK		ALPHA 360®
CATEGORY A: ACCOUNTS			
1. CASH DEPOSIT			
1.1	Cash Deposit Euro notes: In Euro account In foreign currency account	0,10%, Min. €3/ Max. €10 Currency Exchange Fee	Per transaction Per transaction
1.2	Deposits of foreign currency notes: In Euro account In foreign currency account	1%, Min. €5 plus Currency Exchange Fee 0,50% If different currencies plus Handling Fee	
2. CASH WITHDRAWAL			
2.1	Cash Withdrawal Euro notes From Euro account (including payment of cheque issued on Alpha Bank Cyprus Ltd) From foreign currency account	Up to €5.000: 0,15%, Min. €3/ Max. €5 Over €5.000 - €50.000: 0,15%, Min. €5 / Max. €7 Over €50.000: 0,15% plus Bank's cost, among others, for transfer from cash transportation company and insurance cover. 0,50% plus Currency Exchange Fee	- Per transaction - The fee is payable by the party that will receive the cash withdrawn/paid cheque. - Free of charge for cash withdrawals from Payment Accounts with Basic Characteristics for customers over 65 year of age
2.2	Withdrawal of foreign currency notes	0,50% If different currencies, plus Currency Exchange Fee or Handling Fee	
2.3	Exchange/ Count / Withdrawal of coins	2%, Min. €10	
2.4	Time Deposits Accounts: Withdrawal before maturity date	2%	On the withdrawal amount for the remaining period, until the expiry date of the Time Deposit
2.5	Notice Accounts: Withdrawal without notice or before notice date	The charge for not providing Notice is: (Account Interest * Withdrawal Amount * Number of Days provided in the Notice Account Category) / 2 or ▪ 5 days back value for 7-day notice Accounts ▪ 15 days back value for 30-day Notice accounts ▪ 45 days back value for 3 months notice accounts	Each Notice is valid for 7 days after the declared withdrawal date. After the lapse of the 7 days, the non executed Notice is cancelled and the account is charged with non execution fee: €4. In case of partial withdrawal on the Notice amount, if the amount is more than the 50% of the Notice amount then there is no fee charged
3. ACCOUNT STATEMENTS			
3.1	Copy of Account Statement	€4 per page, Max. €8	Free of charge for Savings Accounts connected with Alpha Bank Enter Youth Card and Minor Accounts
3.2	Copy of Account Statement for a period prior to one year than the request date	€5 per page, Max. €50	
4. ACCOUNTS MAINTENANCE FEES			
4.1	Opening account fee / Annual Review Fee on Client Accounts	Charge 0.3% on the declared /real total credit turnover of the account. Minimum €150, Maximum €1.000.	The charge is collected upon account opening and at every annual review of the account. In case that the real total credit turnover exceeds the initial customer's declaration, the above charge will be collected on the difference, at every annual review of the account or earlier upon Bank's decision.
4.2	Opening Account Fee for Provident Funds	€150	Per account
4.3	Annual Review Fee on Provident Funds	€200	Annual charge, per account



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
4.4	Current Accounts with limit 1% on the reviewed amount, Min. €30 / Max. €1.000 For facilities with cash collateral: 0,10% on the reviewed amount, Min. €30 / Max. €1.000	Annual charge, per account
4.5	Current Accounts without limit	€3 Monthly, per account Minor Accounts: Free of charge
4.6	Savings Accounts	€2 Monthly, per account
4.7	Payment Accounts with Basic Characteristics	€2 Monthly, per account
4.8	Notice Accounts	€2 Monthly, per account Minor Accounts: Free of charge
4.9	Dormant Fee	€30 Annually charge, per dormant account. The Dormant Fee is charged in addition of the Maintenance Fee. Minor Accounts: Free of charge
4.10	Business Relationship Assessment Fee	Min. €50 To expedite the account opening process: Additional charge €100, for processing the request within 2 working days Per customer, where enhanced due diligence is required. The fee is paid in advance. If the request is rejected, the fee is not refunded.
4.11	Execution Fee for accounting entries	€0,25 per transaction in Deposit Accounts Transactions excluded: • through ATM / Alpha 360 • debit/ credit of interest • reversal transactions • transactions with Bank's Cards • charges

Notes:

1. Interest Value Date for Cash:
In Euro: Same day value
For Other Currencies: 4 working days
2. Execution Date of Cash Withdrawal:
Up to €10.000: Same day
Over €10.000: Same or Next working day (depending on the time of the withdrawal request)

CATEGORY B: CHEQUES

1. CHEQUE BOOKS

1.1	Issue of Cheque Book	€35	Per Cheque Book	€20
1.2	Issue of special Cheque Book	Printing Cost plus Stamps plus €0,05 per sheet for Supervision Cost	The Printing Cost is determined by the Printer Office. The stamps are determined from the Registrar of Stamps	

2. DEPOSIT OF CHEQUES

2.1	Deposit of cheques In Euro account In foreign currency account	€0,50 0,25%, Min. €5 / Max. €170 plus Stamps plus Currency Exchange Fee	Per cheque Per cheque	
2.2	Deposit of other Banks' Bank Draft and / or Government cheques with Zero Float	Up to €2.000: 0,25%, Min. €1	Per cheque For amounts over €2.000 deposit of cheques with zero float is not allowed.	
2.3	Cheque returned due to insufficient funds	€40	Per cheque	
2.4	Cheque returned due to technical reason (post dated cheques are excluded)	€5	Per cheque	
2.5	Cheque returned from other Bank, deposited to our customer's account and returned unpaid - regardless of the reason	€5	Per cheque	
2.6	Special presentation	€40	Per cheque	
2.7	Stop payment of cheque	€10, Max. €50 in case of whole cheque book or series of cheques	Per cheque	Free of charge
2.8	Arrangement for payment of a cheque presented with no available funds in the account	€4	Per cheque Cheque presented through inward clearing with insufficient funds in the account, and after crediting the account, the cheque will be paid.	



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
3. ISSUE OF BANK DRAFT		
3.1	Issue of Bank Draft in local currency drawn on Alpha Bank Cyprus Ltd	0,15%, Min. €5 / Max. €20 plus Stamps
3.2	Cancellation of Bank Draft drawn on Alpha Bank Cyprus Ltd	€4
3.3	Issue of Bank Draft drawn on other correspondent Bank	Handling Fee: 0,2%, Min. €10 / Max. €500 or Currency Exchange Fee, plus Stamps
3.4	Cancellation of Bank Draft drawn on other correspondent Bank	€4 plus SWIFT fee €20 plus Correspondent Bank Fees (€40/£30/\$40)
Notes: 1. <u>Purchased cheques</u> are all cheques that are accepted for deposit in a deposit account or in a loan account, as well as cheques that are paid as cash that are deposited in an account (deposit or loan) or paid to the customer. 2. <u>Availability date:</u> • Alpha Bank Cyprus Ltd: Same Day value • Other Bank - member of Cyprus Clearing House/ Social Insurance cheques or Treasury of the Republic: 4 working days - including the date of the deposit (Including Social Insurance cheques and cheques of the General Accounting Office of the Republic of Cyprus) 3. <u>Interest Value Date for Cheques:</u> • Alpha Bank Cyprus Ltd: Next Working Date • Other Bank - member of Cyprus Clearing House/ Social Insurance cheques or Treasury of the Republic: 2 working days • Cheques Deposits to same or different currency account - Value Date for cheques payable in other countries: 35 working days		
CATEGORY C: FUND TRANSFERS		
1. FOREIGN EXCHANGE COMMISSIONS		
1.1	Currency Exchange Fee	0,5%, Min. €10 / Max. €500 The fee applies when transaction involves conversion from / to Euro
1.2	Handling Fee	0,2%, Min. €7 / Max. €500 The fee applies when transaction involves conversion between two foreign currencies or when the charge mentions/includes 'Handling Fee'
2. TRANSFERS WITHIN THE BANK		
2.1	Transfer between two accounts owned by same customer	€5 Accounts in foreign currency: Plus Currency Exchange Fee or Handling Fees. Per transaction Transaction excluded: a) Alpha Life Plan b) Loan Disbursements
2.2	Transfer between two accounts owned by different customers	€7 Accounts in foreign currency: Plus Currency Exchange Fee or Handling Fees. Accounts in same currency: Free of Charge Accounts in different currencies: Currency Exchange Fee or Handling Fee is collected.
3. OUTGOING CREDIT TRANSFER		
3.1	Processing Fee	
3.1.1	Towards EU (European Union including Cyprus) / EEA (European Economic Area) countries	Up to €1.000: €8 Over €1.000 - €5.000: €13 Over €5.000 - €10.000: €16 Over €10.000 - €30.000: €20 Over €30.000 - €50.000: €26 Over €50.000: 0,1% on the amount, Max. €500 In Euro: Plus Currency Exchange Fee regardless of the amount or Handling Fee for amounts over €50.000 In Foreign Currency: Plus Currency Exchange Fee Or Handling Fee, regardless of the amount Up to €1.000: Free of Charge Over €1.000 - €10.000: €7 Over €10.000 - €50.000: €10 Over €50.000: 0,06% on the amount, Max. €300 In Euro: Plus Currency Exchange Fee regardless of the amount or Handling Fee for amounts over €50.000 In Foreign Currency: Plus Currency Exchange Fee Or Handling Fee, regardless of the amount



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
3.1.2	Towards countries outside EU (European Union including Cyprus) / EEA (European Economic Area) countries Up to €50.000: €35 Over €50.000: 0,1% on the amount, Max. €500 Plus Currency Exchange Fee Or Handling Fee, regardless of the amount	Up to €50.000: €30 Over €50.000: 0,06% on the amount, Max. €300 Plus Currency Exchange Fee Or Handling Fee, regardless of the amount
3.2	Value Date Fee	
3.2.1	Credit Transfers with Same Value Date as Execution Date	0,05%, Min. €12 / Max. €250
3.2.2	Credit Transfers with Next Value Date following Execution Date	0,03% Min. €8 / Max. €250
3.3	'Full Amount to Beneficiary' Service Fee	
3.3.1	Credit Transfers in Euro through Alpha Bank SA, in favor of customers of Alpha Bank SA or other Greek Banks of Greece and other Banks of Alpha Bank Group	Up to: €50.000: €10 Over €50.000: €22
3.3.2	Credit Transfers in Euro through other Correspondent Banks To countries through European Union or European Economic Area To countries outside European Union or European Economic Area	For Credit Transfers executed with Charges Details: "OUR" (the payer bears the charges imposed by both his own payment service provider and that of the beneficiary). The fee is charged in addition of the Processing Fee Up to €10.000: €18 Over €10.000 - €50.000: €40 Over €50.000: €60 Up to €10.000: €25 Over €10.000 - €50.000: €40 Over €50.000: €60
3.3.3	Credit Transfers in USD	\$25
3.3.4	Credit Transfers in GBP	£30
3.4	Correspondent Bank Fee for Credit Transfers in RON/BGN/SEK	€ 10 The fee is charged in addition of the Processing Fee
4. INCOMING CREDIT TRANSFERS		
4.1	Processing Fee for Charges Details SHA / BEN Up to €3.000: Free of Charge Over €3.000: 0,06%, Min. €2 / Max. €30 In foreign currency, payable to different foreign currency accounts: Plus Handling Fee In foreign currency, payable to Euro or Euro payable in any foreign currency: Plus Currency Exchange Fee	Credit with Same Day Value
4.2	Processing Fee for Charges Details: 'OUR' Up to €2.000: €15 Over €2.000 - €50.000: €30 Over €50.000: €45 In foreign currency, payable to different foreign currency accounts: Plus Handling Fee In foreign currency, payable to Euro or Euro payable in any foreign currency: Plus Currency Exchange Fee	Credit with Same Day Value



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
5. VARIOUS FEES		
5.1	Order Confirmation/Trace	€60 Per order
5.2	Order Amendment	€60 Per order
5.3	Order Cancellation / Recall	€30 plus Correspondent Bank Fees (if applicable) Per order
5.4	Missing / Invalid IBAN Code	€30
5.5	Rejection / Return of Outgoing Order by other Correspondent Bank	Incoming Credit Transfer Fees plus Correspondent Fees
5.6	Rejection/ Return of Incoming Credit Transfer	€40
5.7	Return of Incoming Credit Transfer following Ordering Institution request	€40
5.8	Handling of Correspondent Bank Instructions	€6 plus Correspondent Bank Fees (if applicable)
5.9	SWIFT Message Fee	€20 Fee not included in any of other fee categories of section 5
5.10	Transaction Investigation	0,75%, Min. €50 Per transaction
5.11	Local Bills for Collection	0,25%, Min. €17 Bills returned unpaid: €8 Per bill Bank's real expenses are charged accordingly
5.12	Forward Contracts (Buy / Sell) USD, GBP Other Currencies	0,10% Plus Currency Exchange Fee Upon signing the contract. 0,25% Plus Currency Exchange Fee Upon signing the contract.

Notes:**Outgoing Credit Transfer:****1. Charges Allocation:**

• Credit transfers in Euro towards EU / EEA countries and regardless of currency, as a rule, they are processed Processing Fee for Charges Details SHA (the payer and the payee bear the charges imposed by their respective payment service provider).

2. Value Date

• Credit transfers in Euro towards EU / EEA countries (both criteria apply), as a rule, they are processed with value date + 1 working day.

• Credit transfers in currency other than Euro or/and the processing of which requires currency conversion and/ or towards countries outside EU / EEA countries (at least one of the three criteria applies), as a rule, they are processed with value date: + 2 working days.

Incoming Credit Transfer:**1. Incoming Credit Transfers where the Payer (Ordering) is established in EU /EEA or which are denominated in an EU/EEA currency, subject to Cyprus Law for Provision and Use of Payment Services and Access to the Payment Systems of 2018:**

a. With "Details of Charges (OUR)": Any processing fee as well any currency exchange / handling fee, are requested from the Sending bank (Sender) or where the Sending bank holds a Vostro account with the Bank, are charged directly to this account.

b. With "Details of Charges (SHA/BEN)": Any processing fee as well any currency exchange / handling fee, are borne by the Payee (Beneficiary) and are deducted from the payment amount.

2. Incoming Credit Transfers where the Payer (Ordering) is established outside EU /EEA or which are denominated in a non EU/EEA currency, not subject Cyprus Law for Provision and Use of Payment Services and Access to the Payment Systems of 2018:

a. With "Details of Charges (OUR)": Any processing fee is requested from the Sending bank (Sender) or where the Sending bank holds a Vostro account with the Bank, are charged directly to this account. Any Currency exchange/ handling fee are borne by the Payee (Beneficiary) and are deducted from the payment amount.

b. With "Details of Charges (SHA/BEN)": Any processing fee as well any currency exchange / handling fee, are borne by the Payee (Beneficiary) and are deducted from the payment amount.



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
CATEGORY D: CREDIT FACILITIES		
1. Documentation Fees	Up to €20.000: €50 Over €20.000 - €50.000: €60 Over €50.000: €80	
2. Arrangement Fees	0,1%, Min. €50 / Max. €1.000	
3. Valuations / Revaluations / Observation of Work in Progress	Valuation Cost plus V.A.T	Based on Valuers Invoice
4. Mortgage Withdrawal	€75	In cases of early repayment (excluding refinancing)
5. Local Bills Discounted	0,25%, Min. €5	Per Bill Bank's Real Expenses are charged accordingly.
6. Prepayment expenses / early repayment fees of loans that fall within the Law on Credit Agreements for Consumers Relating to Residential Immovable Property of 2017	In case of full or partial repayment during a fixed interest period, the Bank's compensation shall be calculated on the basis of the mathematical formula as is provided by Table IV (Article 25) of the Law on Credit Agreements for Consumers Relating to Residential Immovable Property 2017 (Law 41(I)/2017). In case of full or partial repayment during a variable interest period, the Bank may demand the payment of administrative costs, in accordance with Article 25(5) of the Law on Credit Agreements for Consumers Relating to Residential Immovable Property 2017 (Law 41(I)/2017).	
7. Prepayment expenses / early repayment fees of business loans (where applicable)	Fee for any costs (including administrative costs) damages and losses (including costs due to the difference in interest rates in the money market (interbank market), between the time of the fixed interest rate commencement and the time of the repositioning of the prematurely repaid capital which may be suffered or incurred by the Bank consequently to the prepayment expenses / early repayment. The fee may vary depending on the time of early repayment and the provision or not of any required warning by the borrower.	
8. Overdue Interest for Loans and Overdraft account	1,75% Annually	Calculated on Amount in Arrear / Amount in Excess on Loans and Overdraft accounts
9. Overdue Interest for Credit Cards	0,15% Monthly (1,80% Annually)	Calculated on Amount in Arrear on Credit Cards

CATEGORY E: LETTERS OF GUARANTEE**1. LETTERS OF GUARANTEE (L/G's)**

1.1 Issuance Commission	0,175%, Min. 0,525% or €30 whichever is greater	Per month or part thereof Paid in advance for the entire duration of the L/G. Calculated on the amount of the L/G plus interest (Calculated percentage: 10%)	
1.2 Extension Commission	0,175%, Min. €25	Per month or part thereof	
1.3 Amendment Commission	€20	Per amendment	
1.4 Cancellation Commission	€20		
1.5 Approval for Amendment of wording of L/G's	€100		
1.6 Claim Fee	€40		

2. ADVICE GUARANTEES (TRANSFERABLE ABROAD WITHOUT ANY RESPONSIBILITY ON OUR BEHALF)

2.1 Advice Commission	€50		
2.2 Delivery Expenses	€30		
2.3 Amendment Commission	€20	Per amendment	
2.4 SWIFT charges	€20		

Notes:

- Guarantees granted for periods less than three months may be extended up to three months from their issue date. Amendment Commission applies.
- The Extension Commission is charged only once per period, regardless of the number of extensions that expire during the period the Commission has been paid.
- Increase in the amount imply additional commission depending on the amount of increase.
- For Letters of Guarantees in favour of beneficiaries abroad, correspondent Bank commission applies.
- For L/G's in foreign currency the commission is calculated in euro based on the Exchange Rate on the day the commission is received, or customer's account is charged.



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
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CATEGORY F: IMPORTS

1. SWIFT

1.1	Import Credits	€50	Per credit	
1.2	Other SWIFT messages	€20	Per message	

2. IMPORT CREDITS

2.1	Opening Commission	0,20%, Min. 0,60% or Min. €50, whichever is greater	Per month or part thereof	
2.2	Extension Commission	0,20%	Per month or part thereof	
2.3	Amendment Commission	€30	Per amendment	
2.4	Acceptance Commission	0,60% for the first 3 months, Min.€50. Subsequently, 0,20% per month or part thereof for the period stated on the credit (plus stamps)		
2.5	Correspondent Charges	If the charges are not for the Beneficiary's account then the customer is charged, as per Correspondence Bank fees		
2.6	Currency Exchange Fee	0,5%, Min. €10	Credit involves conversion from / to Euro	
2.7	Handling Fee	0,25%, Min. €10	If Currency Exchange Fee does not apply	
2.8	Discrepant Documents	€80		
2.9	Confirmation Commission	0,20%, Min. €50	Quarterly If the Credit is confirmed by Alpha Bank	

3. PLACING GOODS IN BONDED

3.1	Placing Goods in Bonded	0,05%, Min. €35 / Max. €85	Once off payment	
3.2	Inspection of Goods in Bonded	€20, Min. €20	Per hour	
3.3	Release of Goods	0,025%, Min. €20	Per release For 3 months or part thereof, from the date of placing the goods in bonded until each release date.	

4. INWARD FOREIGN BILLS FOR COLLECTION

4.1	Clean Bills	Currency Exchange Fee (see notes 2.6 above) or Handling Fee 0,25% Min. €3,50/ Max. €250 Collection Commission: Acceptance Commission: Protest Expenses: Cancellation Expenses:	0,2%, Min. €20 / Max.€85 €10 Min. €35 €10	
4.2	Documentary Bills	Currency Exchange Fee (see point 2.6 above) or Handling Fee 0,25% Min. €10 / Max. €500 Collection Commission: Acceptance Commission: Protest Expenses: Cancellation Expenses:	0,2%, Min. €20 / Max.€85 €20 Min. €35 €10	
4.3	Avalization of Documents	0,15%, Min. 0,45% or €17, whichever is greater	Per month or part thereof	
4.4	Local Bills of Collection	Local Bills of Collection: Bills returned unpaid:	0,25%, Min. €5 €5	Bank's Real Expenses are charged accordingly. Per bill Per bill
4.5	Notice of payment of Local Bill of Collection	€2	Per notice	

Notes for charge "2. Import Credits":

- Opening and Extension Commission (where applicable) is charged regardless of the execution of the import credit.
- Import Credits granted for periods less than three months may be extended up to three months from their issue date. Amendment Commission applies.
- Bank's Real expenses will be charged accordingly.
- The increases will bear additional Opening Commission that will be charged proportionally.
- Revolving Import Credits or any similar commitment by Alpha Bank for payments of the import documents during their presentation should bear Expiration Date.



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
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CATEGORY G: EXPORTS

1. EXPORT CREDITS

1.1	Advice Commission	0,1%, Min. €50 / Max. €100	
1.2	Confirmation Commission	0,2%, Min. €100	Quarterly Includes Advice Commission as well
1.3	Execution Commission	€60	
1.4	Amendment / Cancellation Commission	€30	
1.5	Transfer to Other Beneficiary Commission	0,15%, Min. 0,45% or €50, whichever is greater	Per month or part thereof
1.6	Discrepant Documents	€80	

2. NEGOTIATION PAYMENTS UNDER EXPORT CREDITS

2.1	Currency Exchange Fee	0,5%, Min. €10	Negotiation involves conversion from / to Euro
2.2	Handling Fee	0,25%, Min. €10	If Currency Exchange Fee does not apply
2.3	Negotiation Commission	0,2%, Min. €50 / Max. €150	
2.4	Acceptance Commission	0,2%, Min. €20	Per 3 months or part thereof If the credit is confirmed by Alpha Bank
2.5	Interest	The common lending rate applies from the negotiation date until the day the account is charged.	
2.6	Assignment of proceeds	€50	

3. OUTWARD FOREIGN BILLS FOR COLLECTION

3.1	Clean Bills	Currency Exchange Fee Or Handling Fee, accordingly.	
	Foreign Cheques Fee:	0,25%, Min. €5 / Max. €170 Plus Bank's real expenses where applicable (ie SWIFT message, Courier services)	
	Cancellation Expenses:	€10	
3.2	Documentary Bills	Currency Exchange Fee Or Handling Fee: 0,25%, Min. €10 / Max. €500	
	Collection Commission:	0,2% Min. €20 / Max. €85	
	Cancellation Expenses:	€10	
	Amendment Expenses:	€10	

Notes for Charges 1.1 - 1.4 and 2.1 - 2.4:

- The charges apply only when they are in favour of the Beneficiary's account. On instances, where the charges are in favour of the issuing Bank then issuing Bank's charges apply.
 - Bank's Real expenses will be charged accordingly.
 - If the Export Credit needs confirmation, the increases will bear additional commission proportional to the increase.
- Charges 3.1 and 3.2: If the Correspondent Charges are not charged to the recipient, they are charged to the customer.

CATEGORY H: CARDS

1. ANNUAL FEE FOR DEBIT CARDS

	Main	Additional	
1.1	Alpha Bank Enter Mastercard	€6	€6
1.2	Alpha Bank Enter Mastercard (Youth)	Free of Charge	Free of Charge
1.1	Alpha Bank Gold Mastercard	€50	€50
1.2	Alpha Bank Gold Mastercard USD	\$60	\$60
1.3	Alpha Bank Gold Enter Mastercard	€6	Not applicable For customers of Alpha Bank Gold Personal Banking Service

2. ANNUAL FEE FOR CREDIT CARDS

2.1	Alpha Bank Cashback Mastercard	€30	€15
2.2	Alpha Bank Platinum Mastercard	€70	€50
2.3	Alpha Bank World Elite Mastercard	€180	€150



CHARGES CATALOGUE

S/N	BRANCH NETWORK	ALPHA 360®
3. OTHER CHARGES FOR CARDS		
3.1	Re-issue of Credit / Debit Card	€10 / \$15
3.2	Reprint of Statement	€3,50
3.3	Request for copy of transaction voucher/ Transaction Chargeback	€2,50
		Per transaction Transactions of proven fraud are excluded
		Copy of transaction voucher: Free of Charge
4. TRANSACTIONS FEES		
4.1 TRANSACTIONS / WITHDRAWALS IN FOREIGN CURRENCY		
4.1.1	Administration Fees on Card Transactions / Cash Withdrawals, for all transactions except those made in Euro and Swedish Krona	2,70% 1%
		On the transaction amount Free of charge for transactions with Alpha Bank Enter Mastercard (Youth) On the transaction amount, with card World Elite Mastercard
4.1.2	Administration Fees on Card transactions / Cash Withdrawals with Gold Mastercard USD for transactions except USD Dollar transactions	2,70%
		On the transaction amount in USD Dollar
4.2 ATM CASH WITHDRAWALS		
4.2.1	Debit Cards	
	Cash withdrawals in Euro from ATM of Alpha Bank in Cyprus and ATM of Alpha Bank in Greece	Free of Charge
	Cash withdrawals in Euro or/ and Swedish Krona from any other ATM in Cyprus and abroad	€2,50 \$3
		Per transaction Free of Charge: - Withdrawals with Alpha Bank Enter Mastercard (Youth) - Withdrawals with cards for customers over 65 years of age
	Cash withdrawals in any other currency from any other ATM in Cyprus and abroad	3,33%, Min. €3
		On the transaction amount Free of charge for withdrawals with Alpha Bank Enter Mastercard (Youth)
	Cash withdrawals in USD Dollar from ATM in Cyprus and abroad for withdrawals with debit card Gold Mastercard USD	\$3
		Per transaction
4.2.2	Credit Cards	
	Cash withdrawals in Euro or any other currency, from any ATM in Cyprus and abroad	3,33%, Min. €4
		On the transaction amount

Notes for Charge 4.1:

- When a card transaction is made in a currency besides Euro, the transaction amount is converted to Euro by the Mastercard International Organization, using the relevant exchange rate in effect on the day the transaction is processed by the relevant Organization.
- For the cards Alpha Bank Gold Mastercard USD, where the card account is in USD Dollar:
 - When a card transaction is made in USD Dollar, the Dolarian account charges the amount of transaction in Dollars without any charge
 - When a card transaction is made in a currency besides USD Dollar, the transaction amount is converted to Euro by Mastercard international, using the relevant exchange rate in effect on the day the transaction is processed by the relevant Organization and then is converted to USD Dollar, using the exchange rate on the accounting date.



CHARGES CATALOGUE

S/N	BRANCH NETWORK		ALPHA 360®	
CATEGORY I: OTHER SERVICES				
1. SAFE DEPOSIT BOXES				
1.1	Hire of Small Size Safe Deposit Box	€135 plus V.A.T. plus Stamps	Per year	
1.2	Hire of Medium Size Safe Deposit Box	€180 plus V.A.T. plus Stamps	Per year	
1.3	Hire of Large Size Safe Deposit Box	€255 plus V.A.T. plus Stamps	Per year	
1.4	Visits	€23	Per visit The first 3 visits per year to the safe box are free of charge.	
1.5	Loss / Destruction of Safe Deposit Box Key	€90	Replacement Cost is charged.	
2. CERTIFICATES				
2.1	Certificate of Balances and Interest	€2, Min. €5	Per account included in the Certificate	
2.2	Issue of Customers Collateral Certificate	Min. €60	Per Certificate	
2.3	Issue of Certificate as per auditors / accountants requests	Min. €35	Per Certificate, for all customer's accounts. Including the "Balance and Interest Certificate" and the "Customer's Collateral Certificate"	
2.4	Loan/ Overdraft Interest Rate Variation Certificate	€50	Per Certificate	
2.5	Reference Letter	€25	Per Certificate	
2.6	Financial information to administrators / executors	€45	Peer Instance	
3. OTHER FEES				
3.1	Preparation/ Review of Power of Attorney	€5 plus Certification Fees	Applies only for document preparation	
3.2	Utility Bill Payments over the counter	€4 plus V.A.T.	Per account	Free of Charge
3.3	Direct Debit for payment of Utility Bill	Free of Charge		
3.4	Opening or Amendment of a Standing Order	€5	Per order	Free of Charge
3.5	Manual Execution of a Payment Order	€5	At the execution of the order	
3.6	Search at the Registrar of Companies	€15	Per search	
3.7	Search at overseas Credit Bureaux / Agencies	€35	Per search	
3.8	Search at Land Registry Office	According to the Land Registry Office Fees		
3.9	Postages for Envelope within Cyprus	€2 €4	Express and / or registered	
3.10	Postages for Envelope abroad	€5 €10	Express and / or registered	
3.11	Package with Courier service	€35	Per package	
3.12	Information after search at Current Archive	Min. €10		
3.13	Information after search at Permanent Archive	Min. €20		
3.14	Cancellation of a Payment Transaction	€20		
3.15	Advice for non Execution of a Payment Transaction due to customer's fault	€5		
3.16	Execution of customer's instructions received in original form or via email / fax / mail	€10	Per instruction	
3.17	Payments through JCC SMART	€4 plus V.A.T.	Per account	
3.18	Returned Mail	€10	For every returned mail	
3.19	Legal Opinion from internal / external lawyer	Min. €50 / Max. €150 plus any real expenses		
3.20	Preparation of Consent/ Confirmation Letters	€30	For each consent/ confirmation letter in relation to loans	
3.21	Replacement of Existing Assigned Insurance Policy (Life, Fire and Other Similar Risks)	€25		
3.22	Test Key Codes	€100	Per quarter	
3.23	KYC File Update	€ 50	Where enhanced due diligence is required	
3.24	Alpha 360 PIN Reissue	Free of Charge		